***Cody Cassibo-Dawson***

***[Cassibo-dawson.cody@outlook.com](mailto:Cassibo-dawson.cody@outlook.com) Kamloops B.C 778.586.6557***

***Professional summary***

***Customer service professional with 10+ years' experience, communication problem-solving and organization. Demonstrates a strong ability to work effectively team environments, leveraging excellent interpersonal skills to enhance customer satisfaction and streamline operations. Committed to fostering a supportive and efficient service atmosphere while continuously seeking opportunities for professional growth and development.***

***EMPLOYMENT HISTORY***

***Restoration Technician***

***Service Master, Kamloops BC Aug 2020 – Sep 2020***

* ***Completed restoration projects on schedule, enhancing client satisfaction through precision.***
* ***Managed project timelines, achieving client approval with detailed focus.***
* ***Executed tasks efficiently, leading to improved client feedback and project success***
* ***Ensured timely project delivery, boosting client trust with meticulous attention.***
* ***Handled restoration tasks, resulting in increased client satisfaction and project efficiency.***

***Warehouse associate***

***Canadian Tire, Kamloops BC Sep 2019***

* ***Collaborated with team members to ensure efficient workflow, fostering a positive work environment and enhancing overall productivity.***
* ***Orchestrated team efforts to redesign warehouse layout, leading to increased storage capacity and improved retrieval times.***
* ***Utilized advanced software tools to monitor shipment statuses, ensuring timely deliveries and minimizing disruptions***

***SKILLS***

***Time management, communication skills, customer engagement, organizational skills***